

PROGRAM INTEGRITY

Federal Government

THE FORMULA FOR PROGRAM INTEGRITY SUCCESS

THOMSON REUTERS HELPS FEDERAL CUSTOMERS:

- Analyze national health data
- Fight fraud and abuse
- Control overall healthcare costs
- Understand population health
- Improve clinical performance and outcomes
- Implement robust healthcare databases and analytic applications
- Develop disease management programs
- Assess pharmaceutical cost and utilization
- Profile providers and establish pay for performance programs
- Build effective provider networks
- Design effective benefit plans
- Target and evaluate preventive medicine programs
- Predict future healthcare costs from historical data

Healthcare program abuses cost the federal government hundreds of millions of dollars. The Healthcare business of Thomson Reuters offers program integrity solutions to prevent and detect fraud, waste, and abuse.

We have the formula for program integrity success – the right tools, an experienced, knowledgeable staff, a record of delivering results, and a community of users across the country that share ideas and successes.

THE RIGHT TOOLS

Since 1981, Thomson Reuters has been in the business of designing and developing healthcare information databases, applying methodologies for understanding the data, and developing the tools necessary to organize the data for better healthcare decision making.

We work with our customers to mine data assets and apply our customized solutions to help them achieve actionable results. The right tools for program integrity include:

- **Applications:** Our decision support systems have proven to be effective program integrity tools in all sectors of the healthcare marketplace.
- **Opportunity Analyses:** We evaluate program integrity initiatives to identify best practices, gaps, and opportunities for improvement.
- **Data Management:** Thomson Reuters ensures that data quality is properly assessed before conducting analysis. We integrate and organize data from multiple sources to support our customers' program integrity needs.



- **Analytic Methods:** To enhance the decision-making value of raw data, we use advanced methods for aggregating and comparing the data.
- **Algorithm Library:** We maintain an extensive library of algorithms for the detection of fraud, waste, and abuse.
- **Program Integrity Team:** Our program integrity team draws on federal, state, and commercial market experience to provide outstanding service.
- **Experience:** Thomson Reuters provides fraud detection and investigation support to numerous federal and state agencies as well as the Medicare-Medicaid Data Match Program. In addition, Thomson Reuters supports the program integrity efforts of several health plans and employers.
- **Community:** We facilitate productive best practices exchange across our customer community.

GREAT PEOPLE

Thomson Reuters staff are relentlessly committed to customer results. They are innovative, reliable, and easy to work with. Our program integrity project team comprises staff with extensive experience in advanced analytical methodologies for fraud, waste, and abuse detection and investigation in Medicaid, Medicare, and commercial environments. Our team also has extensive experience with provider and recipient profiling. Using Thomson Reuters decision support applications, our people support our customers in extracting and analyzing data, selecting and applying algorithms, and supporting investigations, including the provision of expert testimony. Our team enables program integrity staff to take action.



RESULTS

Thomson Reuters results speak for themselves. Our customers achieve significant process efficiencies as well as positive financial outcomes. One customer commented, “Medstat has

decreased my time spent reviewing a case almost in half.” Thomson Reuters builds program integrity solutions tailored to the specific needs of each client, and those solutions lead to the kind of financial results outlined in the chart below.

ABOUT THOMSON REUTERS

The Healthcare business of Thomson Reuters produces insights, information, benchmarks and analysis that enable organizations to manage costs, improve performance, and enhance the quality of healthcare. Thomson Reuters is the world's leading source of intelligent information for businesses and professionals. We combine industry expertise with innovative technology to deliver critical information to leading decision makers in the financial, legal, tax and accounting, scientific, healthcare and media markets, powered by the world's most trusted news organization. With headquarters in New York and major operations in London and Eagan, Minn., Thomson Reuters employs more than 50,000 people in 93 countries. Thomson Reuters shares are listed on the New York Stock Exchange (NYSE: TRI); Toronto Stock Exchange (TSX: TRI); London Stock Exchange (LSE: TRIL); and Nasdaq (NASDAQ: TRIN).

Partnering for Medicare Program Integrity for Eight States

Business Challenge

Establish a program dedicated to program integrity by using select contractors to provide medical review of Medicare claims, fraud case development, cost report audits, data analysis, assistance with the processing of appeals of claims denial, identification of overpayments, and provider education.

Action Taken

Thomson Reuters partnered to provide analytic database development, analytic systems, algorithms development, data mining, and healthcare fraud domain expertise to facilitate rapid fraud detection and analysis. In addition, Thomson Reuters performed data matching between Medicare and Medicaid data in North Carolina and Ohio for purposes of fraud detection.

Results

The program integrity team has identified tens of millions of dollars in Medicare program fraud, waste, abuse, overpayments, and vulnerabilities.

A PROGRAM INTEGRITY COMMUNITY

Feedback gathered from the best possible source – our customers – attests to the quality of Thomson Reuters systems and services. We encourage your communication with our current customers to hear first-hand the value received from Thomson Reuters solutions. We facilitate communication among our customers through phone conferences, client team collaborations, and our annual customer conference. Our references provide a realistic picture of our capabilities, including an evaluation of the overall quality of the solutions and the value derived from each solution. Our analytic and research expertise underlies the value of our history of many successful, collaborative partnerships.

THE THOMSON REUTERS DIFFERENCE

Applying its broad range of information systems implementation and solution development experience, the Healthcare business of Thomson Reuters has helped more than 25 government customers and hundreds of private sector customers detect fraud, waste, and abuse, and manage healthcare quality. During our 25 years of experience in healthcare data quality assessment, we have built more than 300 analytic databases from data files supplied by more than 400 different sources using Thomson Reuters decision support software. As a result of Thomson Reuters program integrity solutions, our customers have saved tens of millions of dollars.

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